KRISHNA KANTA HANDIQUI STATE OPEN UNIVERSITY

কৃষ্ণকান্ত সন্দিকৈ ৰাজ্যিক মুক্ত বিশ্ববিদ্যালয়

Education Beyond Barriers

www.kkhsou.in

ACTION TAKEN REPORT

On the basis of recommendations of Learners Feedback Survey, 2019 the University has taken a set measures for improving the quality of services to the learners. Indicative major actions include the following:

University Policies

The University has adopted a number of policies which include SLM policy, Credit Transfer policy, OER policy, Code of Ethics in Academics and Research policy and Publication policy.
(http://dlkkhsou.inflibnet.ac.in/handle/123456789/824).

Video Lectures

Following the recommendations, the University has procured equipment for enhancing the production capacity of the multimedia unit of the University and consequently the University has seen increased in the number of video lectures. In the year 2020, the university produced 182 videos of different programmes which are freely available in the YouTube and also in the University website.

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Krishna Kanta Handiqui
State Open University
Guwahati

Prompt Despatch of SLMs

The SLM division of the University has devised a new mechanism for supplying the SLMs to the learners at the time of admission itself by sending advance stock of SLMs to the study centres. Also, e-SLMs have been made available in the University website for the convenience of the learners. The University has also procured one vehicle for seamless and timely delivery of SLMs. The University has taken policy decision for delivering SLMs through it's regional centre.

SLM Audit

The University has developed a system of conducting SLM audit in order to improve the quality of SLMs.

Programme Guide

The University has prepared programme guides for the learners of different programmes including the details of programme structure, project/dissertation, evaluation framework.

Mentoring System

The University has introduced mentoring system through Telegram and WhatsApp. The University is having 43 such mentoring groups mentored by faculty members of the University covering all newly enrolled learners. Besides the mentoring groups, all the academic departments are having WhatsApp or telegram groups of the learners of each semester for providing academic assistance and information. Moreover the University organised a series of capacity building workshops and training programmes of the faculty members to operationalise the LMS of the University.

Following are the some of the links of mentoring groups

https://chat.whatsapp.com/BqkS2wQnDwqIUa6f150YdP

https://t.me/joinchat/U-nl-lbLiK7KjhVi

https://chat.whatsapp.com/CqPb0zxOol03h5LnwavdGF

https://t.me/joinchat/G_I4589CfmAJ0oWJ

https://t.me/joinchat/F9-_lcNByc71UTn_

http://t.me/joinchat/HBINNFtGz7hx78XL

https://t.me/joinchat/WFJZjeM7MeLDpEd0

https://t.me/KKH_5th_CS_2020

https://t.me/joinchat/SFhgUE-Vdgf86gTApZFBZA

https://t.me/joinchat/RSipppe878FticTs

https://t.me/joinchat/RedCdlPp5fq1aCf-Q8nXpg

There are 5 groups. need more option

https://t.me/joinchat/Si4D7xW6BJ0KIOdZVKSmVQ

https://chat.whatsapp.com/H9XU5FfYRShCIwIy2fhM8A

https://chat.whatsapp.c,https://chat.whatsapp.com/E9LygvR0TSrITj82vc6CpS

om/H9XU5FfYRShCIwIy2fhM8A

https://t.me/joinchat/RedCdlPp5fq1aCf-Q8nXpg

https://t.me/joinchat/TfTHDxn4JKNS6JEiw3Mi0Q

https://t.me/KKH_AS_3rd_M_P_2020

https://chat.whatsapp.com/GOdYvFmK6hM4LRaxSZiyKU ,

https://chat.whatsapp.com/KTCzGhVJoy3L8R08m9IAHP ,

https://chat.whatsapp.com/DMOt0RiTIcg4BdcFRKgTsc,

https://t.me/joinchat/GQnWupOhrvU8j7Tw,

https://chat.whatsapp.com/DZZoW4uahe51cxbj37ydIo ,

https://chat.whatsapp.com/Ezw2AIoG5xUA2cHTePe4R5,

https://t.me/joinchat/Fbtpxf3Ongn5A4z6 ,

https://t.me/joinchat/HWUN2sBFkH6oQb-M ,

https://t.me/joinchat/GMCPEdWiC1yF9iUn

,https://chat.whatsapp.com/BoBm8XV4PoQ5q9ESv9b6LL,https://t.me/joinch
at/GOPwwTJIn9neNv44,

https://t.me/joinchat/SqSn_huRNqblSvTb9YPD9w,https://t.me/joinchat/Gg9
mQE8AK8OrbdXs

https://t.me/joinchat/GOPwwTJIn9neNv44,https://t.me/joinchat/Gg9mQE8A
K8OrbdXs,https://t.me/joinchat/SqSn_huRNqblSvTb9YPD9w,

https://t.me/joinchat/HNiwAK5QkEk5Blr3,

https://chat.whatsapp.com/BoBm8XV4PoQ5q9ESv9b6LL

https://chat.whatsapp.co

https://t.me/joinchat/GTc8ex_iuSRh__g9

https://chat.whatsapp.com/DZZoW4uahe51cxbj37ydIo

https://chat.whatsapp.com/GOdYvFmK6hM4LRaxSZiyKU

https://chat.whatsapp.com/Ezw2AIoG5xUA2cHTePe4R5

https://chat.whatsapp.com/DMOt0RiTIcg4BdcFRKgTsc

https://chat.whatsapp.com/KTCzGhVJoy3L8R08m9IAHP

https://t.me/joinchat/HWUN2sBFkH6oQb-M

https://t.me/joinchat/Fbtpxf3Ongn5A4z6

https://t.me/joinchat/GMCPEdWiC1yF9iUn

https://t.me/joinchat/TfTHDxn4JKNS6JEiw3Mi0Q

https://chat.whatsapp.com/Ly9uLoefi1C86kmBPXsrJi (BA 1st semester),

https://chat.whatsapp.com/GMe11zXRvSIKajFG9eyjYl (BA 3rd semester),

https://chat.whatsapp.com/FbVKUgFdD2z2Hl9ytOcPmD (BA 5th

semester),https://chat.whatsapp.com/K8nhlhOcjKvKNOp86MQCYW

(PGDMC/PGDBJ 2nd semester),

https://chat.whatsapp.com/EXmZgEh9QZ1LVZWkZuVDVh

https://chat.whatsapp.com/Dpyr3gAUqDqHLjvNeROBec

https://t.me/joinchat/HQp3FOmv6sCrX4j5

Links to Proceedings of Board of Management

56th BoM, Item no. 4, Point 6 (v), Page 17

http://dlkkhsou.inflibnet.ac.in/bitstream/123456789/910/1/56th_BoM.pdf

58th BoM, Item no. 1 (9), Page 3

http://dlkkhsou.inflibnet.ac.in/jspui/bitstream/123456789/916/1/58th_BoM.pdf

59th BoM, Item no. 10, Page 24/ Item no.14, Page 27

http://dlkkhsou.inflibnet.ac.in/bitstream/123456789/918/1/59th_BoM.pdf

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